

Solidarity Fund Donor Presentation Update and Recent Activities

27 August 2021

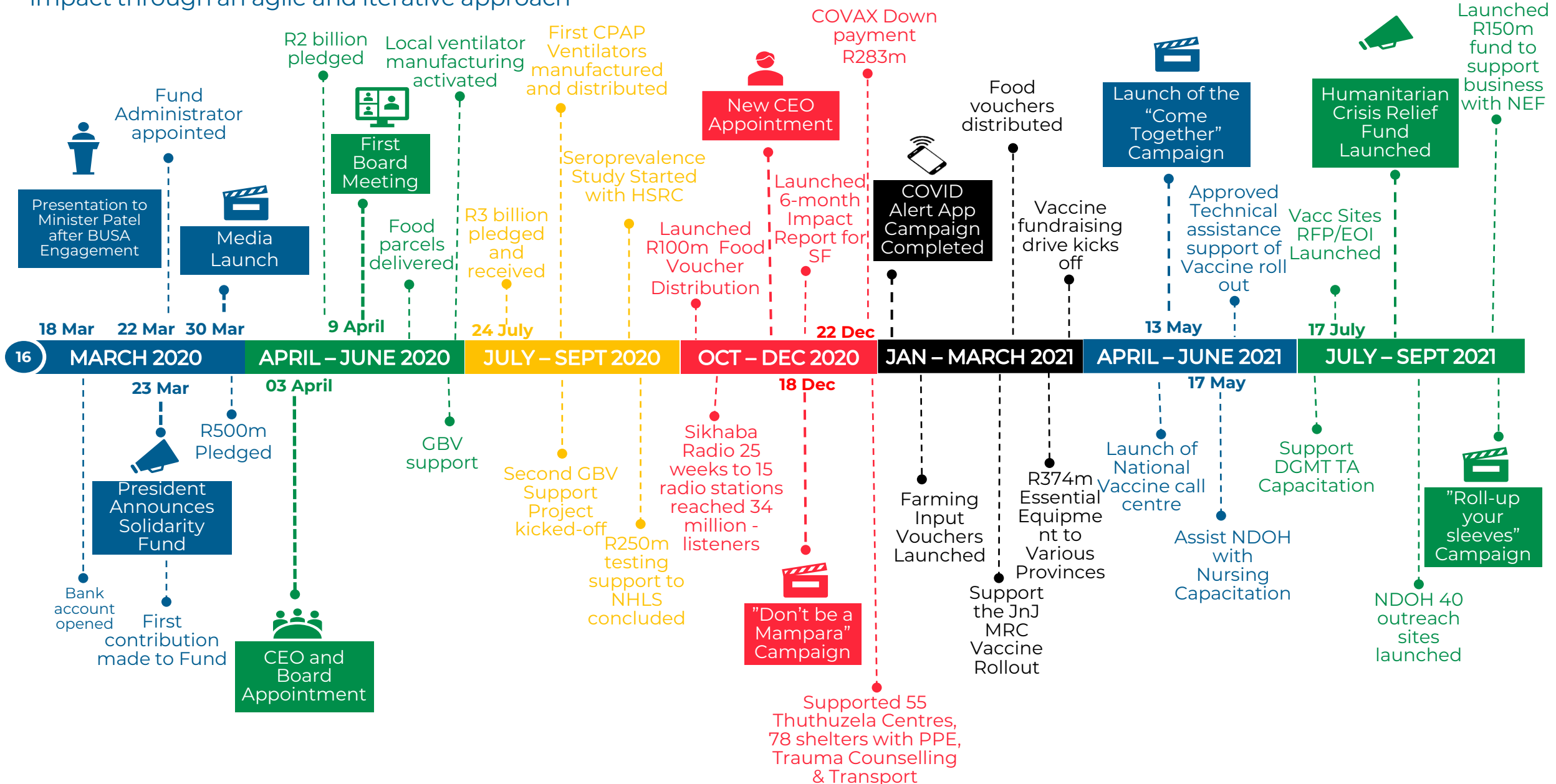


THE STORY OF SOLIDARITY



THE STORY OF SOLIDARITY

Formed as a rapid response vehicle to augment Covid-19 initiatives for South Africa, mobilizing and creating impact through an agile and iterative approach



PRINCIPLES OF SOLIDARITY



Strong, Independent Board of Directors

Governed by an independent board of directors led by Ms. Gloria Serobe, and includes independent and experienced board members from business, government and civil society that guide and oversee the Fund



Empowered and Accountable Leadership

The leadership team operates in an agile manner, aligned with the rapid response focus of the Fund, but always subject to the governance required to ensure that all contributions to the Fund are recognized, accounted for and effectively managed, and to ensure that all disbursements are aligned with the Fund's mandate



Alignment with National Strategy

Works closely with Government and Business for South Africa but is entirely independent. Committed to aligning with the National Health Strategy in order to deliver the greatest possible impact. The Fund is focused on initiatives that are inclusive across the country where there is great need



Frictionless

A resource efficient entity - no salaries or overhead costs. All donations go directly to impact



Transparency

Committed to transparency in all the Fund's work, from fundraising to disbursements. The Fund holds itself accountable to all South Africans



Speed and Scale

The Fund is a rapid response vehicle - it moves at speed and focusses on scale in order to be catalytic, to fill gaps, and to deliver impact quickly across the nation at this time of crisis

FULFILLING OUR MANDATE

Retain our 3-Pillar strategy and continue to fund high-impact and legacy initiatives in three key focus areas

- 1** Mobilise and coordinate financial contributions from all South Africans and members of the international community
- 2** Use contributions to ameliorate the health crisis by supporting the National Vaccine Roll-out and the social consequences of the pandemic
- 3** Bring South Africans together to play their part in combatting COVID-19





BUILDING SOLIDARITY



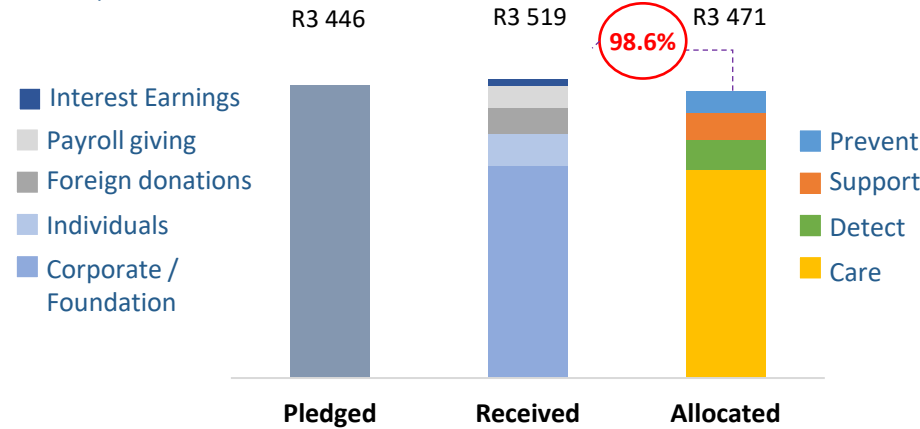
FUNDING



Over **R3.45 billion raised** since inception, of which **R3.4 billion allocated**

Pledged, received, allocated, Rmn

As at 24/08



*Received and Allocated includes interest received

Top Donors	R'm
Mary Oppenheimer and Daughters	1000
Naspers Limited	500
The ELMA South Africa Foundation	250
Hasso Plattner Foundation	100
South African Government	100
Anglo American/De Beers*	88
UK Department for International Development*	82
Accenture*	50
Allan & Gill Gray Philanthropy Limited	50
National Lotteries Commission	50
Telesure Investment Holdings	50
Ninety One (Pty) Ltd	40

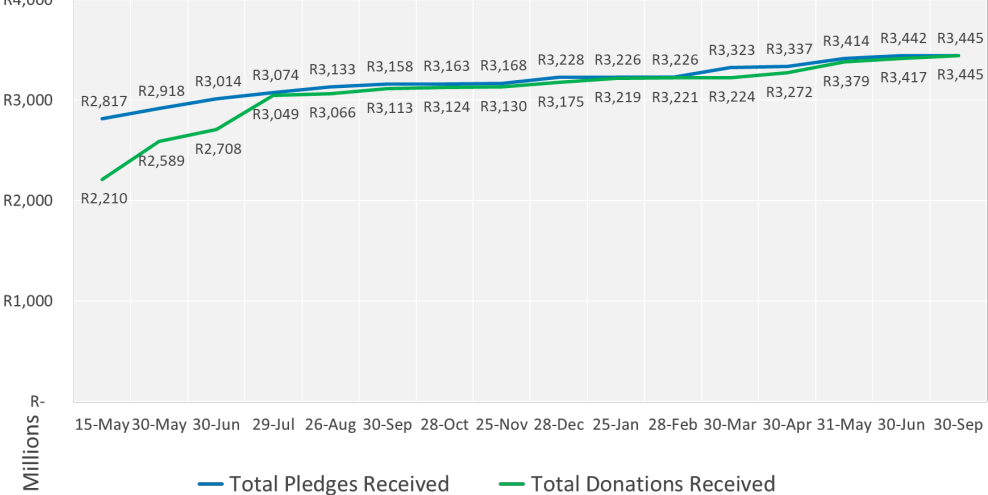
*Deposit includes a contribution towards vaccine interventions

Top 10 Payroll Giving R'm	
Economic Freedom Fighters	15.0
South African Government	8.5
Coronation Fund Managers	4.5
Siemens	3.4
Safika Holdings (Pty) Ltd	3.0
ANC Members of Parliament	2.9
Capitec Bank Holdings Limited	2.8
Yellowwoods	2.5
Goldfields/GFL South Deep	2.5
AngloGold Ashanti Limited	2.4

Core Execution Donors
ENS
EOH
EY
FirstRand - SPIRE
Old Mutual
ODEK
PWC
SKX Protiviti
Yellowwoods

Cumulative donations vs. pledges over time

As at 30/09



Total number of donations received

322 260

Donations in total

14 735

Individuals

3 803

Anonymous

300 735

Fundraising partners

2 987

Corporates/trusts

Vaccine drive donations received

Top 10 Outstanding Pledges - Vaccine Drive

Donors	R'm
Accenture Foundation (South Africa) Trust	50.0
Anglo American/De Beers	50.0
UK Department for International Development	37.3
Sibanye Stillwater Limited	25.0
FirstRand Bank	25.0
Impala Platinum Holdings Ltd	25.0
Goldfields/GFL South Deep	20.0
Exxaro Resources Limited	15.0
Absa Group	10.0
Total	257.3



SUPPORTING ORGANISATIONS AND STRATEGIC PARTNERSHIPS IN THE CURRENT PHASE

In-Kind
Product
Donations

Supporting Organisations

Strategic
Partnerships

SIEMENS



DIGITAL REPUBLIC



BILL & MELINDA
GATES foundation



SUPPORTING ORGANISATIONS AND STRATEGIC PARTNERSHIPS IN THE FIRST PHASE OF THE FUND

In-Kind Product Donations



Sanitiser

L'ORÉAL

Sanitiser

bp



Fuel



Fuel

Trains



Trains

Supporting Organisations



Strategic Partnerships



FIRSTRAND

BILL & MELINDA GATES foundation



BUSINESS FOR SA | COVID-19



NELSON MANDELA FOUNDATION
Living the legacy





**IMPACT
TO DATE**

SOLIDARITY FUND IMPACT IN NUMBERS



 **1.2**
MILLION

Reagent and extraction kits to enable testing

 **106**
THOUSAND

Tests provided by increasing testing capacity

 **R45**
MILLION

To assist with the Seroprevalence study

 **51**
MILLION

Units of PPE procured and distributed in all 9 provinces

 **1.1**
MILLION

Units of PPE procured for medical students

 **R408**
MILLION

Essential equipment allocated for EC, GP, KZN, WC, FS, MP, NW, LP

 **20**
THOUSAND

Non-invasive ventilators manufactured which has activated local manufacturing capacity (10 860 distributed)

 **200**

Sparrow Ventilators distributed to 32 hospitals in 7 provinces

 **R75**
MILLION

Farming input vouchers redeemed

 **R333**
MILLION

for vaccines – R283 million upfront payment to COVAX facility on behalf of SA government. R50 million towards vaccination of 500 000 frontline health care workers.

 **280**
THOUSAND

Households reached and provided with food parcels

 **47**

THOUSAND Household/subsistence farmers to receive farming input vouchers in rural areas (66% Women-headed households)

 **133**

Shelters and care centres provided with PPE and critical medical services to assist women and children affected by GBV

 **332**

332 CBO call and 11 systematic/catalytic call received funding in GBV Phase 2

 **4**
MILLION

Estimated beneficiaries to be reached through the second GBV intervention. in all 9 provinces. 89 493 beneficiaries reached through systemic call, 3 917 148 beneficiaries reached through CBOs.

 **135**
THOUSAND

Households targeted to receive food vouchers

 **86%**

Of listeners found the Sikhaba content informative

 **104 000**

Users have accessed the return to work website

 **30**
MILLION

Adults reached in the Behavioural Change and Communication Campaign

 **87%**
Phase 2a

Claim to have altered their behaviour after being exposed to the Behavioural Change and Communication Campaign Phase 2a

R72
MILLION

Funding of the NDoH Call Centre to support the National Vaccine Rollout Programme

 **140**

20 sector and 120 sub-sector safe return to work protocols developed

 **33,9**
MILLION

Adults reached through the Solidarity and behavioural campaign phase 1

SOLIDARITY FUND PROGRAMMES AND DISBURSEMENTS TO DATE

Program Allocations				Disbursements	
Health Response (16 Projects)	Care	PPE	Allocated R906m	→	±R835m ±R2m
		Nursing	Allocated R17m	→	
		Ventilators	Allocated R263m	→	±R250m
		Vaccines	Allocated R704m	→	±R324m
	Detect	Testing	Allocated R359m	→	±R316m
		Essential Equipment	Allocated R422m	→	+R240m
Humanitarian (11 sub-Projects)	Support	Food Relief	Allocated R320m	→	±R292m
		GBV	Allocated R105m	→	±R86m
Behaviour Change	Change	Solidarity	Allocated R185m	→	±R195m
		Vaccines	Allocated 228m	→	±R86m

R3 649m

R2 637m

HEALTH RESPONSE (DETECT & CARE)

AS AT 27 SEPTEMBER 2021



PPE

Allocated
R906m

Disbursed
±R835m

- PPE procurement and distribution is completed
- Project close-outs are in progress

Ventilators

Allocated
R263m

Disbursed
±R250m

- Remaining ventilators and patient circuits have been delivered to the NDoH.
- A donation letter is currently in drafting.

Impact & Reach

5000+ devices and patient circuits have been delivered to the NDoH

Logistics to move donated ventilators from CSIR and Save-P is complete.



health
Department
REPUBLIC OF SOUTH AFRICA



SARAO
South African Radio
Astronomy Observatory



HEALTH RESPONSE (DETECT & CARE)

AS AT 27 SEPTEMBER 2021

Testing

Allocated
R359m



Disbursed
±R316m

NHLS

- **R251m** to the **NHLS** for the procurement of **test kits**.
- The envelope has been depleted

ICPA

- Project template is under review with SF

HSRC

- Contractual and technical closure was 31 July 2021

SAMRC

- SAMRC surge testing and HDI projects are now closed.
- Wastewater Covid testing continues into 2022
- **R1,68m** due back to SF from surge site projects.

Impact & Reach

Due to Solidarity Fund efforts, the NHLS increased its testing capacity from **±100 tests** a day in March to over **±45 000 tests** per day in July 2020.

Uptake of testing to date is limited given the reduction in testing demand and increase in NHLS capacity and turnaround time.

The Fund continues to make surge capacity available throughout the 3rd wave.



HEALTH RESPONSE (DETECT & CARE)

AS AT 27 SEPTEMBER 2021



Essential Equipment



Allocated
R422m



Disbursed
±R240m

Essential Equipment Procurement for HSS

Western Cape

- **R119,9m** was allocated to support the WCDOH and to date **R86,7m** has been paid to the suppliers.

Gauteng

- **R104m** was approved for GPDOH and **R55,8m** worth of orders have been processed

Eastern Cape

- **R75,8m** was allocated to ECDOH. Orders to the value of **R67,6m** have been processed

KwaZulu Natal

- **R62,8m** was allocated to support the KZNDoh and to date **R22,8m** worth of orders have been processed do date.

Limpopo

- **R6.5m** has been approved, Payment processing has not started.

North West

- **R26,7m** has been allocated. To date, a total of **R2,4m** in orders have been processed.

Mpumalanga

- **R2.9m** has been allocated. Payment processing has not started.

Free State

- **R8.9m** has been allocated. To date, a total of **R4,4m** in orders have been processed..

Northern Cape

- **R13,9m** has been allocated. Payment processing has not started.

Modular Hospital to ECDoH for Cecilia Makiwane

- Hospital is now operating and admitting COVID patients.

Impact & Reach

- Western Cape (**72% processed**)
- Gauteng (**54% processed**)
- Eastern Cape (**89% processed** and the project wrapping up)
- KwaZulu Natal (**36% processed**)
- Limpopo (**not started**)
- North West (**9% processed**)
- Mpumalanga (**not started**)
- Free State (**49% processed**)
- Northern Cape (**not started**)



HEALTH RESPONSE (DETECT & CARE)

AS AT 27 SEPTEMBER 2021



Vaccines



COVAX

- SF has paid R283m on behalf of SA Government, following NDoH request earlier this year.

Sisonke

- The Fund was approached by NDOH to support the JnJ MRC Sisonke Implementation Study to vaccinate **500 000 HCWs**.
- The fund contributed **R50m** to this implementation study.
- Sisonke project ended in May 2021. Project Close-out in progress.

Surge/Outreach sites

- **47 sites** in **6 provinces**
- **72 855** vaccinations administered between Aug and Sep

DOH TA Capacitation

- **130 out of 176 (74%)** national, provincial and district candidates appointed.
- Reallocation of projected underspend of **R20m** to the national Accelerated Demand Strategy.

Impact & Reach

The country's membership in the COVAX facility ensures that South Africa receives its equitable share of the vaccine.

- South Africa received **1,3million doses** of the vaccine from COVAX on 28 June.
- An **additional 1.1m** were allocated in Q3.
- US Gov. donated **5,6m doses** (Pfizer) – SF has requested to pay for transport.
- Doses arrived in 2 batches, with the final **2.8m doses** arriving Aug 2nd.

J&J Sisonke results show **477 234** HCW vaccinated.

TA to NDoH and Provinces is progressing well, **with 81 out of 174 (45.5%)** national, provincial and district candidates being appointed.

20 sites opened in August for
30 days

HEALTH RESPONSE (DETECT & CARE)

AS AT 27 SEPTEMBER 2021



3rd Wave



Nursing Capacitation (GP)

- **2651** nursing shifts made possible across **8 major hospitals**
- **233** COVID bed opened
- **R1.13m** in invoices processed this week.

Nursing Capacitation (EC)

- **R39,478,548.23** allocated to fund nurses across **3 EC districts**
- This funding will facilitate **295 nurses** to assist with the 3rd/4th waves
- Contracts and agreements are currently in the drafting phase.

Charlotte Maxeke Hospital

- Approval of **R68,100,971.23** for the refurbishment of Block 1, as part of the CMJH Phase 1 reopening
- SPIRE will be the principal implementation agent managing the end-to-end delivery of the project.
- Agreements and contracts are currently being discussed and drafted

Impact and Reach

2651 nursing shifts made possible across **8 major hospitals.**

258 nurse shifts in the last week.

Capacitation of **295** nurses planned for the EC.

HUMANITARIAN EFFORT (SUPPORT)

AS AT 27 SEPTEMBER 2021



Food Relief



Allocated
R320m



Disbursed
±R292m

R320m to help people whose **livelihood and income generating capacity have been hampered** by the effects of COVID-19

- **R117m spent** on Phase 1 of the food relief program
- **R100m earmarked** to Phase 2 of the food relief program that will use **digital vouchers** (R700 per household). +R78m has been spent
- **R100m earmarked** for farming input vouchers

Impact and Reach

58 247 Farming input vouchers to the value of **R116,146,000** have been issued to date

43 252 vouchers to the value of **R89,096,098 (76%)** have been redeemed thus far

5287 Lingelihle farmers registered and issued with vouchers..

53% of issued vouchers have been redeemed to the value of **R5,430,757**

6102 Save Act farmers registered and issued with vouchers.

67% of issued vouchers have been redeemed to the value of **R8,090,707**

11 789 (98%) of the targeted **12 000** farmers were registered across both programs.

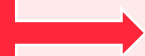


HUMANITARIAN EFFORT (SUPPORT)

AS AT 27 SEPTEMBER 2021

Gender Based Violence ♀

Allocated
R105m



Disbursed
±R86m

- All initial (first/full) tranche payments have been submitted to SF for payment.
- OKs2Pay are ongoing for the remainder of the June and August reports. Tshikululu is working closely with Ucwningo to resolve issues and increase the pace of the OK2Pay process
- The M&E report has been finalised by the design team and approved by EXCO and has been published on the website.

Impact & Reach

332 CBO contracts and **11** systemic contracts have been returned by partners.

298 (90%) CBO's have received payments to the value of **R 55 889 754.**

131 CBO's are due to receive payment, totalling **R11,880,000** (subject to fulfilment of reporting obligations)

HGG continues providing support to CBOs that do not have a compliant TCC.
113 partners have been referred, with **78** being successfully aided.



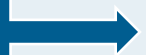
SOLIDARITY CAMPAIGN (PREVENT)

AS AT 27 SEPTEMBER 2021



Solidarity Campaign

Allocated
*R56m



Disbursed
±R49m

R55m for the **Solidarity Campaign**, including the **Behavioral Change Campaign**:

- **R25m** has been earmarked for the **Behavioral Change Campaign** that seeks to influence citizens to act in a manner conducive towards curbing the spread of COVID-19. Launched on 18 December and will run until 31 January.
 - 882 loudhailers have been delivered to the traditional leaders. The traditional leaders utilized the loudhailers to convey COVID related messages to various communities
- **R7m** has been spent on a **Radio Education Program** that engages with citizens around good practice and behavior in all of our 11 official languages. **±1 800 successful shows produced to date.**
- **R4m** has been allocated for the South African Council of Churches (SACC) to **produce and distribute educational material** to its members
- **R20m** has been allocated for the **Citizens in Solidarity** campaign (±R20m has been spent)
- Partnered with **Cricket South Africa** to launch the Solidarity Cup that used a **high-profile cricket match to emphasize the importance of social distancing**

Impact & Reach

The safe school campaign *Phepha uFunde* has been completed and website report published.

The retail campaign is drawing to a close and has delivered **40 000** spaza packs via the Coca Cola supply chain and **12 000** masks donated by Nestle

The Community Radio Campaign has been completed

The educational program in partnership with the SACC will enable reach to **±1 million** members

The Funeral Compliance Project has been completed and over 600 funerals have been observed. Under this project 409 leaders were trained and 195 compliance officers were recruited

1 227 faith leaders trained for funeral compliance and the Norms & Standards for religious gatherings.

The SK52 track and trace initiative has been completed, with 3 different promotional materials were designed and distributed to 155 sites

PX Radio, the first radio station in the world

Campaign Impact

Results based on the Ask Afrika research conducted specifically for the impact assessment of the Sikhaba radio series (1st Series)



Sikhaba Content Helpfulness



**86% of respondents either agreed or strongly agreed that the content of the series was informative*



[Click to view](#) the "Citizens in Solidarity: Goodwill with the Bryan Habana Foundation" video

*An additional R48m of media spend was donated by media houses

Confidential

SOLIDARITY CAMPAIGN CONTINUITY



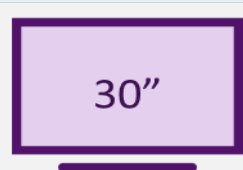
Solidarity Campaign



6 Media Principles

1. Create continuity
2. Multi-Channel approach
3. Build reach
4. Lead with Brand
5. Target broad
6. Innovation

ATL



520 GRPs



30"
193,9 GRPs

Total TV
1 265 Spots; 66% Reach
Total Radio
193,9 GRPs; 26,1% Reach



In-Taxi & OOH Media
870 Transit screens as well as 480 flightings per month in Added Value, 6 Rank Screens, 10 Super Towers, 59 Digital & static boards, 561 strips in Taxis

SABC 1
46,9M reach

E-TV
45,9M reach

SABC 2
36,9 M reach

MTV Base
10,4 M reach

Best performing Radio Stations

Metro
2,7M reach

Jac
822k reach

East Coast
713k reach

Gagasi
627k reach

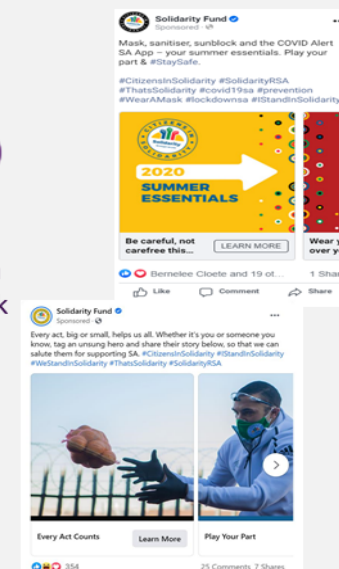
DIGITAL



We ran a social media campaign on Facebook



2,5M unique users reached



The last phase of the campaign ran from the 12th of October to the 31st of December. Our overall goal was to drive awareness – to be ever present and capture user attention at point of discovery. Media was split between TV, Radio, Outdoor (Billboards and Commuter Transport) and Online. For TV, a total of 1 265 spots were aired achieving a reach % of 65.5, a frequency of 7.9 and 520.1 AR's. Radio got 632 number of spots aired, achieving a reach% of 26.1, a frequency of 7.4 and 193,9 AR's. Outdoor advertising is good for brand awareness as it is often served to a captive audience at a more cost-effective price than TV and radio - we received an 83,7% discount for outdoor media. From a digital perspective, our reach campaign had a goal of delivering 3 200 000 impressions. We over-delivered by 90% with just over 6 million impressions. We also had a CPM target of R25, of which we came in 44% below with a CPM of R13.19. This was excellent for raising awareness as we only achieved a frequency of 2.5 during that month which is not overwhelming on a user. We managed to generate a reach just under 2.5 million users during that period. Overall, the campaign performed well above benchmarks and targets.

COVID ALERT APP CAMPAIGN



Solidarity Campaign



Allocated
R15m



Disbursed
R15 m

The below is a brief synopsis on the allocation of media investment by channel

The primary objective of the campaign was to build high awareness and reach, in our efforts to drive leads for the COVID Alert App

- **R5,1m** nett media investment was allocated on Television. (The **SABC Group** received the largest share of investment with a total contribution of **41% across their Free To Air channels**. Other significant investment allocations were to the **DStv Media Group with 36%**, and **eMedia Group with 21%**)
- **The rate card cost of all TV media activity was R16,4m.** (Media was able to negotiate a total saving of R11,2m)
- **R3,3m** nett media investment was allocated on Radio. The **total rate card cost** was worth **R5,9m** (Media was able to negotiate a savings of R2,6m)
- In our efforts to maximize the campaigns reach and awareness throughout the country, media utilized 19 individual radio stations across National (2) , ALS (9) and Regional (15)
- **R832,525** nett media investment was OOH. The total rate card cost was estimated to be worth R1,8m (Media was able to negotiate a savings of R1m). An additional R253,188 was secured for additional added value
- Digital media's primary function was to drive initial awareness and app downloads and a total net media investment of R2,9m was allocated to this medium
- A total of R1,9m was invested in the production of the creative material while an additional R446 250 was allocated to the media agency in management fees

Impact & Reach

TV – (Timing: 18 November - 25 December 2020)

- The campaign was projected to reach 71.4% of our demographic, however slightly under performed by 1.8%, reaching a total of 69.6% reach equating to over 281m impacts. (The TVC was seen by an estimated 26,9m people)
- The campaign achieved a frequency of 10.4 and 727.6 TVR's.
- Some of the best performing shows displayed in the PCA were Uzalo, Generations – The Legacy, Scandal, Muvhango, Skeem Saam and Imbewu

RADIO – (Timing: 18 November-18 December 2020)

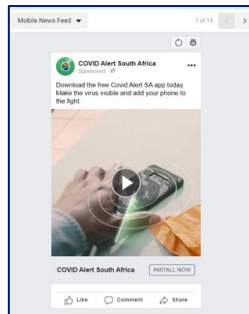
- Radio plan surpassed projected exposure levels across all target audiences

OOH – (Timing: 18 November-18 December 2020)

- The Solidarity Fund had a total of 1 846 sites distributed across the country
- Among the site selection were the following : Roadside Free Standing Digital Screens (22), Digital Tower screens at commuter hubs (16), Internal Digital screens at commuter hubs (934), Screens inside Taxi's and Buses (870)

DIGITAL

- Delivered in excess of 38 million impressions; more than



BEHAVIOUR CHANGE COMMUNICATION CAMPAIGN PHASE 2A (18 DEC– 31 JAN)

“Don’t Be a Mampara” - Campaign Rational

The holiday season is always one of sombre in South Africa. But not this time around. Thanks to the Coronavirus pandemic that wreaked havoc. Jobs were lost and sadly, scores of people lost their loved ones. However, amidst this uncontrollable storm, we witnessed people who blatantly refused to heed the president’s call to stay home and stay safe.

Social hangouts were inundated with patrons. Churches and funerals, and other super spreader events were packed to the rafters. This led to more infections and deaths.

South Africa was faced with a serious problem and Covid-19 fatigue meant that thousands of people let their guard down. If we were to reach all South Africans during this difficult time we would have to take a different approach.

We know that South Africans have the ability to laugh at themselves, so we decided to use humour to address a very serious problem and together with The Solidarity Fund, we developed a light-hearted TV campaign using South Africanisms that encouraged South Africans not to be “Mampara’s” AKA idiots.

Allocated
R45m (ex
VAT)



Disbursed
±R52m (incl.
VAT)

Don't be a

MAMPARA!

Keep avoiding large indoor gatherings.



Don't be

iKLEVA!

Keep wearing a mask properly.



Don't be a

MOEMISH!

Keep opening windows.



Don't be a

Chop!

Keep wearing a mask properly.



Don't be

iBhari!

Keep washing your hands.



Don't be a

MOEGOE!

Keep social distancing.



Campaign Reach

The campaign came to an end on the 31st January 2021 and had the below reach per channel:

- TV = 17 million people reached
- RADIO = 15 million people reached
- NEWSPAPERS = 5,7 million people reached
- OOH = 19 million people reached
- DIGITAL = 14 million people reached
- ACTIVATIONS = Approximately 1,8 million people reached
- INFLUENCERS = 8 million impressions and 1.3 million people engaged

CAMPAIGN BUDGET was R46 million
MEDIA BUDGET was R32 million
ADDED VALUE was R33.7 million

=

TOTAL MEDIA COVERAGE was R65.7 million

Campaign Impact

Platforms and channels to focus on to improve recall

Media platforms driving awareness

Outdoor

Social Media

98% Accurately understood the intent of the campaign

87% Positive Sentiment towards the campaign

66%

→ aware of the #UnityInAction campaign

(41% Spontaneous
25% Prompted)

34%

unaware of the #UnityInAction campaign

Understandability of the #UnityInAction campaign

87%

Relevance of the #UnityInAction campaign

87%

Motivation of the #UnityInAction campaign

85%

87% claimed to have change behaviour after being exposed to the campaign

13% claimed not to have changed their behaviour

→ Washing hands more frequently and wearing a mask correctly in public

→ Already complying to behaviours

BEHAVIOURAL SOLIDARITY VACCINE CAMPAIGN (PREVENT)



Behavioral Change Campaign Phase 2b.



Allocated
R63m

Disbursed
±R60m

- 1st set of DJ conversations have begun
- 1st influencer TV piece has gone live
- Activations are planned in a staggered roll-out from 1st Oct – 30th Jan, 2021.
- Deployment will include:
 - Current on-the-ground support (district)
 - Surge Vaccination Sites
 - District active vaccination sites
 - Partnership infrastructure
 - Community daily touchpoints (e.g., Taxi ranks, churches, etc.)
- Immediate request from NDoH and DGMT is deployment of community mobilisers across MP and EC
- Aim is to create awareness of nearest vaccination sites, provide vaccine information, supporting and guiding people through the process of vaccination, and close the gap between registration and same-day vaccinations.

Impact & Reach

Activations:

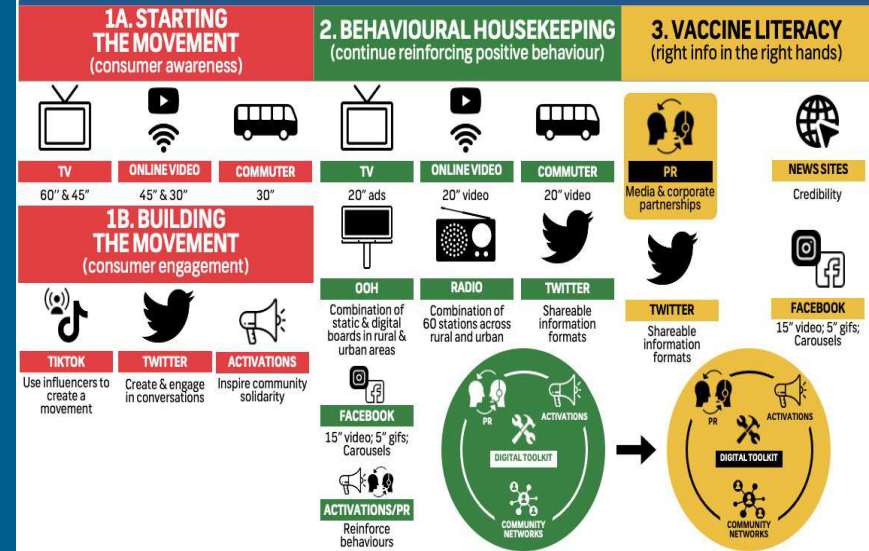
100 community mobilisers necessary in MP, within the districts of:

**Ehlanzeni
Gert Sibande
Nkangala**

Community mobilisers have been deployed at **47 surge sites** across **6 provinces**.

Currently there are **35 active sites** and **11 planned sites**

REACHING EVERYONE



NATIONAL VACCINE PROGRAMME (CALL CENTRE)

Allocated
R72m



Disbursed
R13m

- Operations: service levels remain high
- General Enquiries: increase in calls and registrations
- Service levels continue to exceed **90%** for EVDS edit
- Zulu and Afrikaans language options continue to be a success
- SLA for EVDS is low for both Zulu and Afrikaans. Additional multi-lingual agents are being given approval to deal with EVDS for both Zulu and Afrikaans
- Great capacity in CC to deliver outbound campaigns

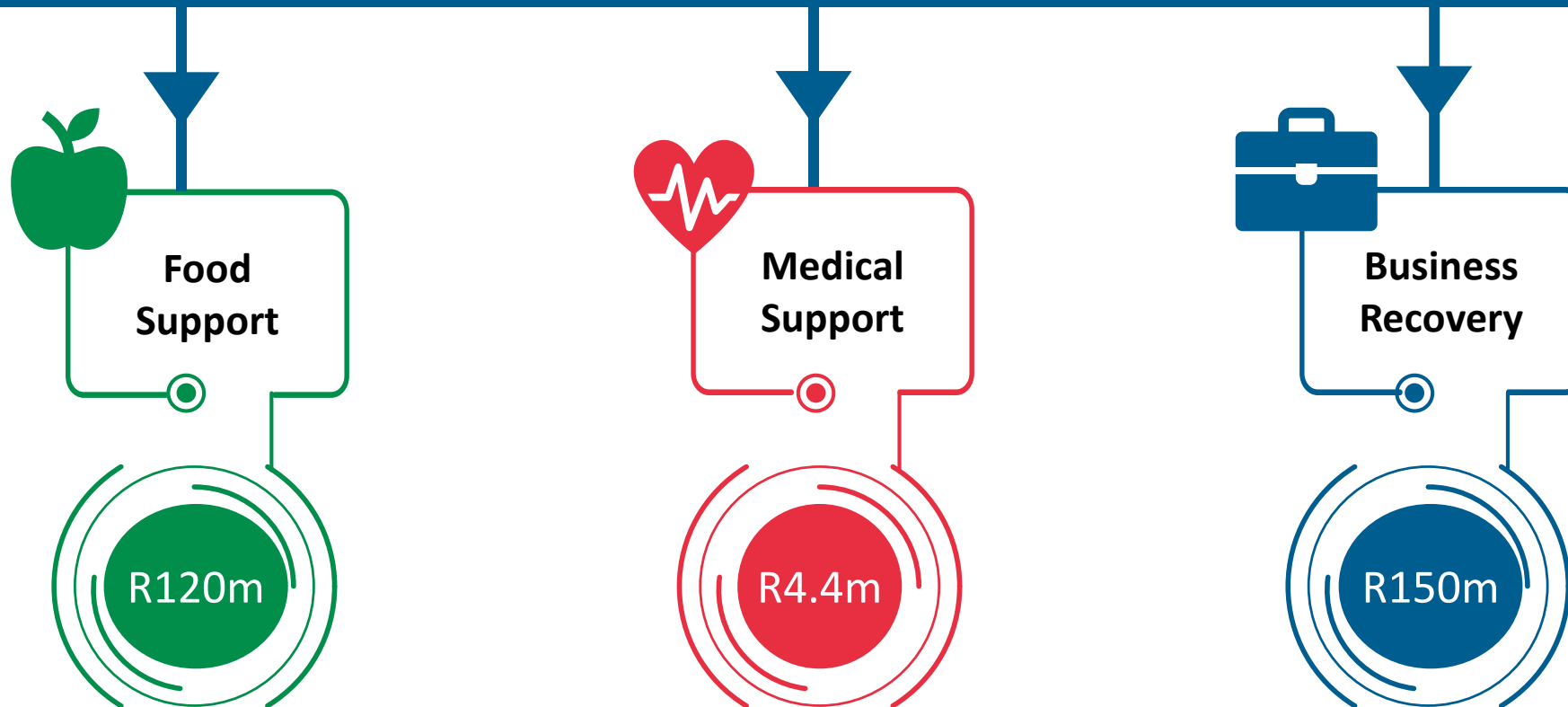
Impact & Reach

- EVDS system continues to be a success. Queries are handled quickly. Lower wait times improving customer experience.
- Genesys telephony providing good data insight and dashboards are being used to effectively manage performance.
- Project team has outlined deliverables for both email and Whatsapp. Workshops will be held in the following weeks to progress this phase of the program.
- Outbound capability is fully supported by Steerco. Hours have been scoped and assigned to SPs in preparation for pilot. Awaiting data from the NDoH.
- Xhosa and Sotho language options have been incorporated into the plan and are aimed to launch on Oct 1.



Agents				Current Interactions			
Available	ACD	Logged In	Activated	Active	ACW	Waiting	Service Level
69		118	118	23	3	0	97%
Agents Status				Interactions Completed			Interactions Answered
Available	On A Call	Follow Up	Break	0%			100%
70	23	3	19	99%			100%
Training	Unavailable	Gone Home	Longest Available				
1	0	1	00:15:44				
Interaction Times				Interactions			
Average Talk	Average Wait	Longest Wait		Abandoned	Completed	Answered	Received
00:04:50	00:00:03	00:00:00		8	2360	2383	2393

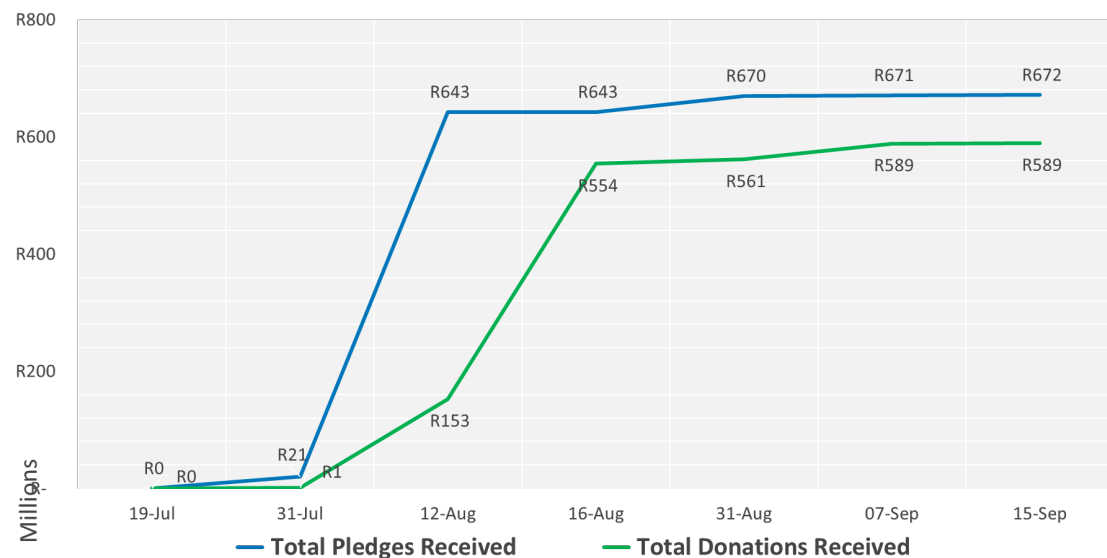
Current Allocation: R270.4m



HCRF – WE HAVE RAISED R589M (INCL SF TRANSFER OF R 100M) AS AT 27 SEPT 2021

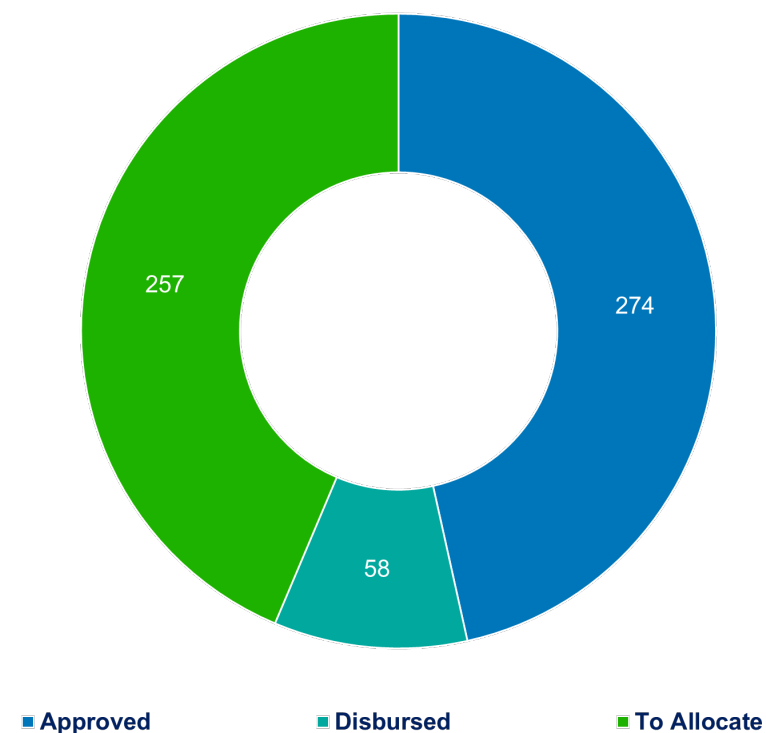


Pledges and donations received, Rmn



Top Donations Received	Pledged Value	Donation Received
SA Government	400,000,000	400,000,000
Foundation 1 - Matching pledges	50,000,000	-
Foundation 1	50,000,000	50,000,000
Foundation 2 - Matching pledges	25,000,000	-
Foundation 2	24,484,920	24,484,920
Nedbank	7,500,000	-
ABSA	5,000,000	5,000,000
Claude Harris Leon Foundation	2,000,000	2,000,000
South32	2,000,000	2,000,000
R Oppenheimer	1,250,000	1,250,000
R Diamond	1,250,000	1,250,000
JB Slack	1,250,000	1,250,000
VJ Freudenheim	1,250,000	1,250,000
UNITED ARAB EMIRATES	200,000	200,000
Grand Total	571,184,920	488,684,920

Approvals and Disbursements, Rmn



HRCF OVERVIEW | CURRENT INTERVENTIONS

	ALLOCATED	DISBURSED	
Food Support (2 Projects)	DSD	R100m → R77m	The Department of Social Development requested funding to address the food challenges through the provision of food parcels to mitigate deepening hunger crisis facing the two provinces.
	PHTL	R20m → R16m	Distribution of food parcels to the affected areas in partnership with the Provincial House of Traditional Leaders.
Medical Support (1 Project)	Pickup points	R4 437 →	This intervention is designed to ensure immediate restoration of an uninterrupted supply of chronic medications to those who have been impacted. The containers will be placed at strategic locations to provide access to communities whose previous PUPs have been destroyed.
Business Recovery (1 Project)	NEF	R150m →	The SF has partnered with the NEF to assist the businesses that have been affected through grant funding managed and processed by the NEF. The grant portion of the funding will enhance the viability of the SME benefiting from the concessionary funding.

Humanitarian Crisis Relief Fund – Food Relief Response

KZN

- SF food relief distribution commenced on 16th Aug, 2021 in KZN

GP

- Food relief in GP commenced on 2nd Sep, 2021
- Parcels were delivered through 5 food banks
- Despite a delay in commencement, the food banks were able to deliver all 1st tranche parcels.

Impact & Reach

KZN

Within the uMgungundlovu district, parcels were delivered at a rate of **2500** per day

The project in KZN saw the delivery of **47 172** food parcels over 6 weeks.

To date, **58%** of food parcel deliveries have taken place.

GP

A total of **23 768** food parcels have been delivered over 4 weeks.

An estimated **118 840** individuals were reached in GP.



More information

- Please find our reports by pillar for more information on individual projects

Reports covering all Pillars:

- Interim Impact Report (6 months)

https://solidarityfund.co.za/media/2020/12/Solidarity-Fund-%E2%80%93-Interim-Impact-Report_Final.pdf

Health Pillar Reports:

- Essential Equipment Report

https://solidarityfund.co.za/media/2021/09/Essential_Equipment_Report_020921.pdf

- Personal Protective Equipment

https://solidarityfund.co.za/media/2021/06/SF_PPE_report_070621_v3.pdf

- National Ventilator Production (Locally Manufactured) - Interim Report

https://solidarityfund.co.za/media/2020/10/SF_Health_Report_on_Ventilators_%E2%80%93_Final.pdf

- Testing Effort - Interim Report

https://solidarityfund.co.za/media/2020/10/SF_Health_Report_on_Testing_%E2%80%93_Final.pdf

- PPE for frontline Community Care Workers

<https://solidarityfund.co.za/media/2020/09/SF-Report-for-the-frontline-Community-Care-Workers-1.pdf>

- PPE for the Health System

https://solidarityfund.co.za/media/2020/07/924551_SF_Health_Report_Updated_new_hr-2.pdf

More Information

Humanitarian Pillar:

- GBV2 Interim Report

https://solidarityfund.co.za/media/2021/09/GBV2_Interim_Report_20092021.pdf

- Farming Input Voucher Programme

https://solidarityfund.co.za/media/2021/08/Farming_Input_Vouchers_190821-1.pdf

- Citizens in Solidarity Continuity Campaign

https://solidarityfund.co.za/media/2021/07/SF_Citizens_in_Solidarity_Continuity_Campaign_290621.pdf

- Gender-based Violence 2 Report

https://solidarityfund.co.za/media/2021/06/SF_GBV2_June_2021.pdf

- GBV1 Close-Out Report

https://solidarityfund.co.za/media/2021/06/GBV1_close-out_report_June_2021.pdf

- Food Voucher Report

https://solidarityfund.co.za/media/2021/06/Food_voucher_report_June_2021.pdf

- Gender-Based Violence (GBV1) Response

https://solidarityfund.co.za/media/2021/03/SF_GBV1_010321.pdf

- The Food Voucher Relief Programme – Interim Report

https://solidarityfund.co.za/media/2020/10/SF_Humanitarian_Report_on_Food_Vouchers_%E2%80%93_Final.pdf

- The Solidarity Fund Food Relief Programme – Summary Report

https://solidarityfund.co.za/media/2020/06/SF_Closing_report_Updated_00000002.pdf

More Information

- Please find our reports by pillar for more information on individual projects

Behaviour Pillar:

- Safe Return to Work Campaign

https://solidarityfund.co.za/media/2021/05/SF_Safe_return_to_work_report_v2_130521.pdf

- Behaviour Change and Communication Programme – Phase 2 (#UnityInAction Campaign)

https://solidarityfund.co.za/media/2021/05/SF_Joe_Public_Report_Compressed.pdf

- COVID Alert App Campaign

https://solidarityfund.co.za/media/2021/04/COVID_Alert_120421.pdf

- Church in Action Campaign

https://solidarityfund.co.za/media/2021/04/SACC_report_060421_10h45.pdf

- Spaza Shops Campaign

https://solidarityfund.co.za/media/2021/03/SF_Spaza_shops_report_170321.pdf

- Loudhailers for COVID-19 Messaging

https://solidarityfund.co.za/media/2021/03/SF_Loudhailers_report_080321_12h20.pdf

- Radio Campaign to Increase Awareness of COVID-19 Messaging

https://solidarityfund.co.za/media/2021/02/SF_iShikhaba_report_10022021.pdf

More Information

- Please find our reports by pillar for more information on individual projects

Behaviour Pillar:

- SK52 – Track and Trace

https://solidarityfund.co.za/media/2021/02/SF_Contact_Tracing_Report_022021.pdf

- Phepa Ufunde Campaign Targeting Schools and Educators

https://solidarityfund.co.za/media/2021/01/SF_Phepha_Ufunde_report_26012021.pdf

- Right to Care – Funerals/TL/EC

https://solidarityfund.co.za/media/2021/01/COVID_campaign_for_funerals_19012021.pdf

- Community Radio Programme

https://solidarityfund.co.za/media/2020/12/Community-Radio-ProgrammeGrounded-Media_18122020-v2.pdf

- Research Omnibus on COVID-19

https://solidarityfund.co.za/media/2020/11/Research_Omnibus_Ask_Afrika- Nov_2020.pdf

- Red Cross Children's Hospital (Rx Radio) Campaign

https://solidarityfund.co.za/media/2020/10/SF_Behaviour_Change_Report_on_Rx_Radio_%E2%80%93_Final.pdf

- The Creation and the Impact of the Citizens in Solidarity Campaign

<https://solidarityfund.co.za/media/2020/09/The-Impact-of-the-Citizens-in-Solidarity-Campaign-September-2020-2.pdf>